

**Meeting Minutes
May 8, 2019**

EXECUTIVE COMMITTEE MEMBERS	DEPARTMENT OF HUMAN SERVICES
Mark Anderson – not present	Jerry Foxhoven – present
Kimberly Kudej – not present	Mikki Stier - present
Sam Wallace - present	Nancy Freudenberg - present
Carol Forristall - present	Mike Randol – present
Rebecca Peterson - present	Carrie Malone - present
	Julie Dougherty - present
	Matt Highland- present
	Liz Matney- present

EX-OFFICIO LEGISLATIVE MEMBERS
Representative Joel Fry – absent
Representative Timi Brown-Powers - absent
Senator Amanda Ragan – absent
Senator Mark Segebart – absent

Guests

Tony Leys – Des Moines Register
 Stacie Maass – Iowa Total Care
 Erin Cubit – Iowa Hospital Association
 Paige Petitt – United Healthcare
 Flora Schmidt – IBHA
 Patty Funaro – LSA
 Sandy Hurtado-Peters - IDOM

Call to Order

Sam Wallace called the Council meeting to order at 10:00 a.m. in the first floor conference room of the Hoover State Office Building.

Roll Call

Three council members were present. All legislative ex-officio members were absent. **Therefore, we did not have a quorum for voting. The council scheduled a conference call on Monday, May 13, 2019 to vote on rules and**

approve the April meeting minutes. See attached minutes for that conference call.

Managed Care Quarterly Report – October-December 2018

Liz Matney updated the council on the latest quarterly report. Some of the items in the report that were highlighted were:

- Long Term Services Enrollment and Programs
- Level of Care and Service plan outcomes for both Amerigroup and United Healthcare.
- Iowa participant Experience Survey Reporting
- MCO Member Grievances and Appeals
- Service center helpline metrics for members and providers
- Quarterly scope of claims, reprocessing, PA's and Appeals.

Presentation of new DHS Website

Matt Highland introduced the new DHS website to the council. It features our new branding and he described how it offers a much more positive and uplifting tone for our users. He stated it is much more mobile friendly and adaptable depending on which device is being used to access it. Matt stated that there is more to come and as new DHS programs are added, this new technology will help us tremendously in serving our members.

Budget Overview

Jean Slaybaugh gave an overview of the budget bill that was just signed by the Governor as it relates to DHS services. Some items she highlighted were:

- Field Operations– Jean stated there is a significant increase of about 6 million dollars which reflects the support we have from the Governor and Legislature to increase staffing and reduce caseloads for social workers. This has been an important focus of Director Foxhoven.
- Child Support and Facilities - both have received increased funding due to the increase in cost of services. This is a result of inflation of operating expenses with the exception of Woodward and Glenwood.
- Mental Health – Jean reminded the council that last year the council recommended an increase at CCUSO and Eldora due to an increase in cost of services and a need for more staffing. Jean stated both of those requests were funded this year.

Legislative Update

Carrie Malone, Legislative Liaison, gave the council a brief report on the Legislative session that ended on April 27th. DHS had a very successful year in the legislature. Four DHS bills were passed including the Children's Mental Health Bill.

Director's Report

- Director Foxhoven updated the council on his continuing efforts to reduce caseloads for social workers and other DHS departments. The Governor and Legislature are committed to that goal as well. He has been meeting with social workers in the field in Des Moines, Cedar Rapids and will be traveling to Iowa City next week.

Council Update

Wallace: Updated the council on his work with medical residency awareness and programs and in Iowa.

Peterson: Nothing to share

Forristall: Nothing to share

Next Meeting

The next meeting of the Council on Human Services is June 12, 2019 at the Hoover Building.

Adjournment

Sam Wallace adjourned the meeting at 11:08 a.m.

Submitted by,
Julie Dougherty
Council Secretary
Jk